



SULTAN ABDALLA SULTAN

Experienced software developer | IT support | | system optimization
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Summary

A results-driven IT specialist with over 5 years of experience in software development, IT support, and system optimization. Proficient in modern technologies such as Flutter, Laravel, and Azure, with a proven track record of delivering scalable and innovative solutions. Adept at resolving complex IT challenges, driving team collaboration, and enhancing system efficiency to achieve organizational goals.

Core Competencies

Project Management Leadership Cost Management Cloud Knowledge Project-Management Software Tools Programming & Development
PHP (Laravel) C# Java Python JavaScript HTML CSS ASP.Net Core ASP.NET MVC

Tools & Platforms: Flutter, Azure, SQL/MySQL, Microsoft Office, React Native.

System Administration: Server management, active directory setup bug resolution.

Collaboration: Team leadership, global communication with stakeholders client-oriented solutions.

Experience

POSBANK

Seef, Bahrain

2021 - Present

It Support Specialist

- POS solutions for retail and hospitality sectors
- Resolved over 50 software bugs monthly, improving overall system efficiency and user satisfaction.
- Designed and implemented 10+ new features for the POS system, enhancing user experience and functionality.
- Engaged in global communication with resellers to provide clear explanations of app features and usage.
- Utilized SQL and debugging tools to identify and resolve web portal and POS application issues.
- Applied expertise in Flutter 3.0 and Azure for task management and fostering seamless team collaboration.
- Migrated three critical systems to cloud-based infrastructure, leveraging Azure for enhanced scalability and security.
- Built and deployed 15+ responsive websites, meeting tight deadlines while exceeding client expectations.
- Developed professional-grade applications using the PHP Laravel framework.
- Managed server administration tasks and worked extensively with Sunmi machines to optimize IT infrastructure.

AlHilal Enterprises

Manama, Bahrain

2019 - 2021

IT Developer

Assisted in project management tasks, including planning, execution, and status updates communication.

- Built and deployed 15+ responsive websites for clients, meeting tight deadlines.
- Successfully migrated 3 systems to cloud-based servers using Azure.
- Developed professional-grade applications using PHP with Laravel framework.
- Gained experience working with Sunmi machines and server administration tasks.

KEY PROJECTS

Cleaning Company Website and Software

Bahrain

2024

Designed and implemented a comprehensive website and software system, automating scheduling and improving client engagement.

- Delivered a user-friendly platform that enhanced operational efficiency.

KEY PROJECTS

Ahlan App platform

Bahrain
2020

Contributed to the development and enhancement of the Ahlan app

- enhancement of the Ahlan app, a platform facilitating online food delivery and restaurant services, by integrating advanced features and ensuring seamless user experience

Education and Certificate

Arab Open University

Bachelor's Degree in Information Technology

Certification in Cyber security

Acquired essential skills to address modern security challenges and safeguard organizational assets

Languages

English Proficient ●●●●●

Arabic Native ●●●●●

